

application and IT services



Adaptra has vast experience in implementing and managing IT solution projects that deliver measurable benefits. Adaptra is vendor neutral to ensure that we can offer the best recommendations for your organisation.

- » Are you implementing new IT applications or performing further development of existing applications to provide business efficiencies?
- » Do you have the necessary experience to bridge the gap that can exist between your business stakeholders and IT delivery resources?
- » Do you have the knowledge to successfully select and manage the application vendor / vendee relationship?

Adaptra is able to provide you with the following exceptional services:

Vendor selection

The success or failure of your vendors will directly affect the quality of services that you can render to customers. We can provide the framework for the selection process, manage stakeholders in making decisions, negotiate vendor contracts, and provide neutral advice that aligns with your business strategy so you can choose the vendor that best suits your needs.

Vendor management

We dramatically improve your outsourcing outcomes by creating governance and processes that support a full supplier relationship, including: creating a joint account plan, establishing and monitoring service level agreements, performing regular performance appraisals and providing business advice on continuous improvement of the relationship.

IT Capability assessment

We can analyse your IT processes, systems and people to benchmark your current capability, and provide recommendations which will increase your ability to support new and existing business strategies and projects.

Application implementations

Our implementation professionals will help transform your business by creating sound business objectives and requirements, redesigning business processes, and ensuring the best practice configuration and testing of the application.

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Applications consolidation

A top priority for most IT managers is the reduction in the number of applications that require ongoing support and maintenance. We can help you plan and implement application consolidation projects with managed change, optimised use of resources and data migration security.

Coaching and Mentoring

We can provide mentoring for key IT leaders in your organisation to help develop their capacity to manage key initiatives. We can provide an objective assessment of your key resource' current competency, prepare a comprehensive action plan to work by, and provide on-the-job advice that will increase your organisations ability to deliver IT programs aligned with your strategic vision.

adaptra's application and IT services team is lead by

Steve Rapley, Senior Consultant - Application and IT Services

With 24 years of industry experience, Steve Rapley specialises in the management of Systems Driven Business Change in large complex IT environments. His vast experience across a wide range of sectors and deployment environments has instilled Steve with the aptitude to gain a complete understanding of the impacts of change within any one business and to plan and execute accordingly. Taking all measures to enhance and manage a collaborative working environment, Steve commands an adherence to best practice and end to end solution delivery.

While at Adaptra, client such as Suncorp, Standards Australia and AMP have benefitted from Steve's expertise.

Before joining the Adaptra team, Steve has provided critical program and implementation management and consulting guidance for organisations such as PricewaterhouseCoopers, SingTel Optus, Compaq, Computations Group and CBA.

To discuss how Adaptra can help you increase your performance capability please contact us on + 61 2 9209 3299 or email our solutions team at adaptra@adaptra.com.au.